

Transportation Conditions for Spielwarenmesse Bus to the 2025 Spielwarenmesse

1. Scope

- (1) These conditions of carriage apply for trade visitors, exhibitors and press representatives of Spielwarenmesse travelling on journeys arranged by Spielwarenmesse eG to the Spielwarenmesse 2025 from Franz Josef Strauß Airport in Munich to the trade fairgrounds of NürnbergMesse in Nuremberg between Sunday, January 26 to Sunday, February 02, 2025 (hereinafter Spielwarenmesse Bus).
- (2) Tickets for the Spielwarenmesse Bus are sold by Spielwarenmesse eG as e-tickets only in the online shop of Spielwarenmesse eG at www.spielwarenmesse.de/tickets. Any company buying tickets for their staff must commit the respective employee travelling on the ticket as a passenger to follow these conditions of carriage. The limitation to trade visitors, exhibitors and press representatives also applies to these conditions of carriage.
- (3) Spielwarenmesse eG reserves the right to update, adjust and/or improve these conditions of carriage and any information about the Spielwarenmesse Bus service any time and without notice if and when reasonable for the customer.
- (4) To process the sale of tickets sold via its online shop, www.spielwarenmesse.de/tickets, Spielwarenmesse eG cooperates with Aditus GmbH, an IT service provider. For this purpose, personal data and/or company-related information required to process the contract will be transmitted to the above service provider. Detailed information regarding the transmission of data and the protection of data are specified in our [privacy policy](#).

2. Carrier

The carrier within the meaning of the Public Transport Act (hereinafter PBefG), is: Steidl Reisen GmbH & Co. KG Ingolstädter Strasse 16a, 92318 Neumarkt, telephone: +49 (0) 9181-29873-0; fax +49 (0) 9181-21856; email: info@steidl-reisen.de; Internet: www.steidl-reisen.de.

3. Timetable

- (1) The journeys and departure times offered by the Spielwarenmesse Bus are shown in the timetable on www.spielwarenmesse.de/bus.

- (2) The point of departure and arrival at Munich Airport is Terminal 2, Level 03, Parking space for buses/coaches (behind the taxi stands). The point of departure and arrival at Nürnberg Exhibition Center is the bus stop in front of hall 3C, near Entrance Mitte.

4. Ticket Purchase/ Prices

- (1) Passengers may buy travel tickets online only either as a print-out ticket and/or mobile phone ticket from Spielwarenmesse eG.
- (2) Print-out tickets and mobile tickets cannot be cancelled as these tickets are automatically valid immediately from the time of purchase.
- (3) Upon ordering an e-ticket, a purchase contract between Spielwarenmesse eG and the passenger comes into effect immediately. Clicking on the “Buy e-tickets” at the end of the order process finalises this.
- (4) The fare per journey is € 35.00. A journey is either one (1) journey from Munich Airport to the fairgrounds of NürnbergMesse, or from the fairgrounds of NürnbergMesse to Munich Airport.

5. Validity of Ticket/ Delay

- (1) Tickets are valid for the booked journey only. Tickets are non-refundable and non-exchangeable, even when the passenger is prevented from travelling to Spielwarenmesse® 2025.
- (2) Tickets must be presented to bus staff on request either as a print out or on a mobile phone so that all details are fully legible and easy to inspect.
- (3) Passengers arriving late at the point of departure forfeit their right to carriage. The customer may request a rebooking at telephone no. +49 911 99813 88. Spielwarenmesse eG will only be able to rebook if seats are available on the following bus. Otherwise, the ticket is forfeited.
- (4) When travelling from the fairgrounds of NürnbergMesse to Munich Airport, it is the passenger’s responsibility to schedule enough time for their check-in. If arrival at the airport is delayed due to congestion or for other reasons that are beyond control of Spielwarenmesse eG or the carrier, any liability is excluded.

6. Data Privacy

When buying a ticket, the customer agrees to their personal data (name, date of birth, address, banking details and any change to the above data) and company-related information being passed to third parties for invoicing or processing purposes. Otherwise, the privacy policy of Spielwarenmesse eG can be downloaded at www.spielwarenmesse-eg.de/en/data-protection.

7. Liability

Spielwarenmesse eG and the carrier are liable for the proper performance of carriage, unless specified otherwise by these conditions of carriage, within the framework of the due care of a prudent businessperson. They cannot be held liable for disruptions of service due to force majeure or an obstruction, endangerment or impairment of substantial nature caused by unforeseeable circumstances, such as war or war-like operations, hostilities, uprising or civil unrest, incarceration, confiscation or obstruction through government bodies or other persons, roadblocks, quarantine measures as well as strike, industrial action or other work stoppages beyond their control.

8. Limitation of Liability

- (1) Liability on the part of Spielwarenmesse eG as well as the carrier for contractual claims is limited to a maximum ten-times the purchase price of a ticket per passenger provided that
 - a) the claim for injury to life and limb of the passenger is not due to a wilful or negligent breach of duty on the part of Spielwarenmesse eG or of the carrier themselves or a legal representative or vicarious agent of theirs;
 - b) any claim for other damage is not due to a grossly negligent breach of duty on the part of Spielwarenmesse eG or of the carrier themselves or a legal representative or vicarious agent of theirs.
- (2) Sec. 23 PBefG remains unaffected. As a consequence, any liability for damage to property is excluded if the damage suffered by the person carried exceeds € 1,000.00 and is not based on intent or gross negligence.

9. Luggage and Other Items

- (1) Standard-size luggage only is accepted.
- (2) Explosive, easily inflammable, radioactive, malodorous or corrosive substances as well as loose or unprotected items which may injure other passengers are excluded from carriage.
- (3) In the event of damage caused by items which passengers carry with them in person, the passenger will be held liable if the damage suffered is due to circumstances for which they are at fault.

10. Conduct and Liability of Passenger

- (1) During the journey, the passenger must be considerate towards other passengers, refrain from being overly loud or disturbing others in any other form or manner and must observe cleanliness. Instructions issued by onboard service staff must be followed. The passenger will be held liable for damage caused to the vehicle or other property of the carrier if they are at fault. Other claims remain unaffected.

- (2) In accordance with Sec. 21 of the German Road Traffic Regulations (StVO), mandatory safety belts must be worn during the journey. Passengers may leave their seats for a short time only. While on board, every passenger must hold on securely, especially when leaving their seat for a short moment.
- (3) Passengers who, despite having been cautioned, fail to follow justified instructions issued by onboard service personnel, may be refused carriage if, as a result of failing to follow instructions, the safety or orderly structure of the operation or of fellow passengers is at risk or onward carriage is unreasonable for the carrier for other reasons. In these cases, the individual passenger has no right to onward or renewed carriage.
- (4) Complaints must be directed initially to onboard service personnel and, if they are unable to resolve the complaint with reasonable effort, to Spielwarenmesse eG.

11. Final Provisions

- (1) The law of the Federal Republic of Germany applies excluding the United Nations Convention on Contracts for the International Sale of Goods.
- (2) If one or several terms under these conditions of carriage are or become ineffective either in whole or in part, the effectiveness of the other terms and of the remainder of the contract as a whole will not be prejudiced thereby.
- (3) The exclusive place of fulfilment is Nuremberg whose courts have exclusive jurisdiction in relation to persons who are not consumers, and here in particular businesspeople, legal entities under public law or special fund under public law.